

Terms and conditions Hel-lenas beauty

please read these Terms and conditions carefully set out below

Information Accuracy

T&C are in place to protect customers and Hel-Lenas beauty

Although we do our best errors may occur

information on this site may occasionally be

inaccurate, incomplete or out of stock

All descriptions, prices and products on Hel-lenas beauty are subject to change at any time without

Notice

You agree to check this section periodically to be aware of any changes.

To fulfil your order, you must provide me with certain information, such as your name, email address, postal address, payment information, and the details of the product that you're ordering. You may also choose to provide me with additional personal information for a custom order if you contact me directly.

Why I Need Your Information and How I Use It

I rely on a number of legal bases to collect, use, and share your information, including:

as needed to provide my services, such as when I use your information to fulfil your order, to settle disputes, or to provide customer support.

when you have provided your affirmative consent, which you may revoke at any time,

if necessary to comply with a legal obligation or court order or in connection with a legal claim, such as retaining information about your purchases if required by tax law; and

as necessary for the purpose of my legitimate interests, if those legitimate interests are not overridden by your rights or interests, such as 1) providing and improving my services. I use your information to provide the services you requested and in my legitimate interest to improve my services.

I retain your personal information only for as long as necessary to provide you with my services. However, I may also be required to retain this information to comply with my legal and regulatory obligations, to resolve disputes, and to enforce my agreements. I generally keep your data for the following time period: 1 years.

If you reside in certain territories, including the EU, you have a number of rights in relation to your personal information.

Please see data protection act for own personal benefit

Access. You may have the right to access and receive a copy of the personal information I hold about you by contacting me using the contact information below.

Complain. If you reside in the EU and wish to raise a concern about my use of your information (and without prejudice to any other rights you may have), you have the right to do so with your local data protection authority.

we cannot guarantee accurately of display of each colour due to different computer systems

colours and imperfections may occur due to not being factory made all ingredients are clearly displayed on products

Terms of sale

Cancellations and Returns

You may cancel any order provided it has not yet been shipped.

Returns are not accepted.

Our companies' partners with licenced payment providers such as PayPal and stripe we also facilitate card payments.

If you do not agree to these conditions, please do not use this site.

Full refund will be given if acceptable explanation is valid.

Delivery and Timelines

On the checkout page you will receive an estimated delivery date please note that this is not a guaranteed delivery date for your order, different areas and zip codes may take longer to deliver your items, there may also be a backlog with delivery companies.

Apon your delivery please ensure there is no sign of damage in the event that packages are damaged.

please contact us within 48 hours of your delivery.

Use of Goods

This is not professional medical advice always seek advice of a qualified health provider.

Some herbs can trigger allergic reactions please read ingredients on label, I will not be held responsible if you are in fact allergic to certain herbs/oils, due to misused.

If reaction occurs discontinue use/ see product label address for complaints if necessary

PAO 6 Months on each product from the date product is opened.

Products are compliant with (CPSR) regulations and logged with the (CPNS)

DO NOT CONSUME PRODUTS

Customers agree to use goods in accordance with this information.

We shall not be liable for damage, loss or injury suffered by the customer where the customer fails to follow the recommendations or warnings.

Payment Terms

The provider and processing time for your payments and refunds, will vary based on your zip code. Buyers are responsible for any customs and import taxes that may apply. I'm not responsible for delays due to customs.

Conclusion

We ask that you fully understand the terms and conditions set out in all paragraphs.

we will not take any liability to misused and warnings.